



## Tammina Business Operations Suite (TBOS)

TBOS is a business operations suite that streamlines and automates internal operations by connecting people, departments, resources and support divisions. This will help serve the enterprise core business in a timely & competitive manner.

### Corporate Challenge:

Companies working with Silo based point solutions, which comes with following challenges:

1. One application per department/set of requirements
2. Significant amount of redundancy
3. Expensive integrations
4. No enterprise-wide visibility

### Our Solutions:

- One application for all departments within the organization
- Easy to use and configure. New users able to use and adapt the system with minimal-zero training
- Smarter, faster decision making
- Enterprise operations traceability and visibility



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- Dynamic SLA configurations and alerting
- Provides holistic view of organization's workforce and utilization metrics
- Continuous feedback to identify bottlenecks and optimize workflows
- Cloud enabled solution with omnichannel support
- Implementation time for any new feature ~ 1-2 weeks